

Please remain cautious of the NOVEL CORONAVIRUS

Miyagi Prefecture Consultation Desk

Novel Coronavirus General Consultation Hotline

Tel.:022-211-3883 or 022-211-2882

Available hours: 24 hours a day

○ For those who require interpretation, an interpretation service will be provided via a three-way call with an interpreter.

Available languages	Available hours
English, Chinese, Korean, Spanish, Portuguese	24 hours
Thai, Nepali, Vietnamese, Russian, Tagalog, Indonesian and Hindi	8:30-18:00 (Weekdays only)

※ For those in need of an interpreter who would like to discuss concerns relating to everyday life, please contact the consultation desk below:

Miyagi Support Center for Foreign Nationals

Tel.:022-275-9990 (Available hours:9:00-17:00 (Mon-Fri))

○ For individuals with hearing impairment or language difficulties, please contact us via fax or e-mail

FAX:022-211-3192 (Available hours: 24 hours)

E-mail:sodan-corona@pref.miyagi.lg.jp

(Available hours: 8:30 a.m.-5:15 p.m. (Monday-Friday))

< To all prefectural residents >

◇ We ask all citizens to take daily comprehensive prevention measures against infectious diseases. Proper handwashing and coughing etiquette are fundamental prevention measures against infection.

◇ Persons with the following symptoms should contact the consultation desks listed above:

-Any severe symptoms such as difficulty breathing (respiratory issues), fatigue, high temperature, etc.

-For those who at risk* and for pregnant women with, relatively mild cold-like symptoms such as a slight fever, cough, etc.

-For otherwise healthy people, any cold-like relatively mild symptoms such as a slight fever or cough which persist. (If symptoms continue over 4 days please be sure to contact the consultation desk)

Elderly, diabetics, those with heart conditions or respiratory disease, those on dialysis, those taking immunosuppressant drugs or anti-cancer drugs, etc.

◇ For persons with underlying conditions (chronic diseases) who experience a change in their symptoms or persons with health concerns other than the novel coronavirus, please consult with your doctor over the phone beforehand.